

Wizz FTP Service – Terms and Conditions

With the payment for Wizz FTP Service, you declare and acknowledge that you are duly informed about, understood and expressly accepted these terms and conditions.

1 INTERPRETATION

- 1.1 Terms and expressions defined in the General Conditions of Carriage of Wizz Air (**GCC**) have the same meaning in these Terms and Conditions (**TC**) unless set out below or the context otherwise requires.
- 1.2 The provisions of the TC shall prevail in case of any contradiction between the GCC and this TC.

2 DEFINITIONS

- 2.1 **App:** Wizz Air mobile application connected to the Website and operated by or for Wizz Air where Bookings can be made.
- 2.2 **Booking:** a booking for one or more Wizz Air flights (with any Additional Services, if applicable) which is confirmed as accepted by Wizz Air. The Booking serves as the basis of the air transport contract between the Customer, the Passenger(s) and Wizz Air.
- 2.3 **Customer or You:** the person purchasing Wizz FTP Service.
- 2.4 **General Conditions of Carriage or GCC:** the general conditions of carriage of Wizz Air as published on the Website and amended by Wizz Air from time to time.
- 2.5 **Passenger:** the person using Wizz Air's air passenger transport services and whose name is provided as a passenger in course of the Booking by the Customer.
- 2.6 **Website:** www.wizzair.com.
- 2.7 **Wizz Air:** Wizz Air Hungary Ltd (registered seat: H-1103 Budapest, Kőér street 2/A, Building B, Floors II-V Hungary), Wizz Air UK Ltd (registered seat: Main Terminal Building, London Luton Airport, Luton, LU2 9LY, United Kingdom), Wizz Air Malta Ltd (registered seat: 171, Old Bakery Street, Valetta VLT-1455, Malta), Wizz Air Abu Dhabi LLC (registered seat: Business Park 01, Plot P6, Office number 208, Abu Dhabi International Airport, Abu Dhabi, United Arab Emirates) or any other Wizz Air entity that operates the flight that is booked by the Passenger under the Wizz Air brand.
- 2.8 **Wizz FTP Service Fee:** the service fee You are obliged to pay for the Wizz FTP Service. The amount of the Wizz FTP Service Fee is available the Website.
- 2.9 **Wizz FTP Service:** the ancillary service provided by Wizz Air under this TC and the GCC. Such ancillary service – in return for the Wizz FTP Service Fee – entitles the Customer to unilaterally modify the air passenger transport contract between the Customer, the Passenger(s) and Wizz Air that is subject to the GCC and other applicable laws and regulations by way of indicating / changing the name(s) of the Passenger(s) in accordance with the present TC without paying the name change fee.

3 PURCHASE OF WIZZ FTP SERVICE

- 3.1 You may purchase the Wizz FTP Service on the Website following the login to your Wizz Account. The Wizz FTP Service can only be purchased online check-in and if provide at least one Passenger's name before the completion of the Booking and the receipt the Booking Confirmation.

- 3.2 If You purchased Wizz FTP Service, You may complete the Booking without indicating the name(s) of each and every Passenger(s) (i.e. without indicating more than one Passenger's name, as stipulated under Point 3.1). However in any case, You are required to provide all Passenger name on-line not later than 3 (three) hours before the scheduled departure of your flight. You may also change the name(s) of the Passenger(s) after the Booking at any time before the check-in is completed.
- 3.3 If you do not indicate the name of the missing Passenger(s) by the time stipulated under Point 3.3, this will be considered as a cancellation of the Booking by You in relation to the unnamed Passenger(s), which is subject to the GCC's provisions on cancellation.

4 PAYMENT OF THE WIZZ FTP SERVICE FEE

- 4.1 The Wizz FTP Service Fee is due and payable at the time of the Booking.
- 4.2 Wizz FTP Service can only be purchased on a per Passenger per flight basis (one by one). In case of a return flight, the purchase of Wizz FTP Service applies automatically to the outbound and inbound flight, hence the Wizz FTP Service Fee will be calculated based on the number of Passengers and the number of flights.

5 RESTRICTIONS AND LIMITATIONS

- 5.1 Once the check-in is completed, You may not change the Passenger names without paying the name change fee. This does not apply to requests for rectification of inaccurate personal data if the requested correction does not involve the change of a Passenger. You can find the rate of the name change fee our Website.
- 5.2 The Wizz FTP Service is not available for group bookings.
- 5.3 The Wizz FTP Service is not available for Infants or Passengers Requiring Special Assistance. If You plan to travel with an Infant or a Passenger Requiring Special Assistance, You must provide their names when the Booking is made.

6 CANCELLATION BY WIZZ AIR

- 6.1 Once the Booking is completed Wizz FTP Service Fee will not be refunded. However, the Passenger(s) are eligible for a refund if Wizz Air cancels the flight before check-in.
- 6.2 Wizz Air will apply the same payment method for the refund that You applied for the original payment.

7 MISCELLANEOUS

- 7.1 All promotions, fares, and any other special offers provided by Wizz Air are subject to the terms and conditions specifically pertaining to that offer.
- 7.2 Wizz FTP Service should not be offered for commercial purposes by the Customer, Passenger or any third party, including but not limited to internet auctions or other web-based platforms.
- 7.3 Wizz Air is not liable for any damages arising from any kind of misuse by independent third parties of the Wizz FTP Service or from its loss or disclosure to anyone other than the Customer and Passengers.
- 7.4 Wizz Air reserves the right to unilaterally amend this TC at any time by publishing the amended TC on the Website. Unless specified otherwise herein, to Bookings made or services purchased on the Website, the GCC of the flight operating Wizz Air entity applies.
- 7.5 This TC is effective until withdrawal.

In force from: 15 August 2023