



Café & Boutique Voucher – Terms and Conditions

1 INTERPRETATION

- 1.1 Terms and expressions defined in the General Conditions of Carriage of Wizz Air (**GCC**) have the same meaning in these Terms and Conditions (**TC**) unless set out below or the context otherwise requires.
- 1.2 The provisions of this TC shall prevail in case of any contradiction between the GCC and this TC.

2 DEFINITIONS

- 2.1 **Application:** means the mobile application of Wizz Air.
- 2.2 **Base Currency:** the chosen currency of the Application with which the Passenger purchases the Café & Boutique Voucher.
- 2.3 **Boarding Pass:** the pass as downloaded and/or printed by the Passenger or displayed on the Passenger's mobile device after the Passenger uses the Application for completing the check-in procedure.
- 2.4 **Booked Flight:** the flight whose flight number appears on the Boarding Pass, including the Boarding Pass showing the flight number of the re-routed flight in case of cancellation by Wizz Air.
- 2.5 **Booking:** a booking by a Passenger for one or more Wizz Air flights which is confirmed as accepted by Wizz Air in the Application.
- 2.6 **Café & Boutique Voucher:** a voucher, which is purchased by the Passenger in the course of the Booking and is subject to the benefits and limitations as set out in this TC.
- 2.7 **General Conditions of Carriage** or **GCC:** the general conditions of carriage of Wizz Air as published on the Website and amended by Wizz Air from time to time.
- 2.8 **Goods:** products, which are available on board of any scheduled flight's aircraft that is operated by Wizz Air, and which may include, among others, products and services indicated on <https://wizzair.com/en-gb/information-and-services/wizz-services/onboard-services>.
- 2.9 **Passenger:** the person using Wizz Air's passenger transport services whose name is provided as a passenger in the course of the Booking.
- 2.10 **Website:** www.wizzair.com
- 2.11 **Wizz Air:** Wizz Air entity including Wizz Air Hungary Ltd, Wizz Air UK Ltd, Wizz Air Malta Ltd, Wizz Air Abu Dhabi LLC or any other entity that operates the flight under the Wizz Air brand.

3 PURCHASE AND REDEMPTION OF CAFÉ & BOUTIQUE VOUCHERS

- 3.1 The Passenger may purchase the Café & Boutique Voucher in the Application during the Booking. The purchase price of the Café & Boutique Voucher is included in the total price of the Booking. The Café & Boutique Voucher is showed on the Boarding Pass.
- 3.2 The value of the Café & Boutique Voucher may be 5 EUR, 10 EUR or 20 EUR or any other value indicated in the Application at the time of the purchase.
- 3.3 The value of the Café & Boutique Voucher may be redeemed by way of purchasing the Goods so that the value of the Café & Boutique Voucher is deducted from the Goods' total purchase price. The full value of the Café & Boutique Voucher must be used for a single purchase, which means that if the value of the purchased Goods is less than the value of the Café & Boutique

Voucher, the remaining value of the Café & Boutique Voucher cannot be refunded or used for purchasing Goods further in any way in accordance with Point 4.2.

- 3.4 If the purchase price of the Goods exceeds the value of the Café & Boutique Voucher, the payment of the outstanding amount should be made by accepted bank card or cash.
- 3.5 The Café & Boutique Voucher may also be used for purchasing Goods that are nominated in currencies other than EUR. In such a case, the payable amount will be converted from EUR to the chosen currency at the exchange rate applied by Wizz Air at the time of the purchase of the Goods. The applied conversion rate may differ from official or interbank exchange rates.

4 VALIDITY AND REFUND OF CAFÉ & BOUTIQUE VOUCHERS

- 4.1 The Goods purchased with the Café & Boutique Voucher cannot be exchanged and the value of the Café & Boutique Voucher cannot be refunded after purchasing the Goods. The Café & Boutique Voucher's value may be refunded or converted within the meaning of Points 4.3 and 5.2 only.
- 4.2 If the Café & Boutique Voucher is not used fully for purchasing Goods on board of Booked Flight's aircraft until the arrival of the Booked Flight, the Café & Boutique Voucher cannot be used for purchasing Goods further in any way (on another flight later on or otherwise), including where the Passenger misses the Booked Flight.
- 4.3 If Wizz Air or the Passenger cancels the Booked Flight, for which the Passenger purchased the Café & Boutique Voucher, the value of the Café & Boutique Voucher will be refunded with the payment method that the Passenger used for the payment for the Café & Boutique Voucher.

5 WITHDRAWAL

- 5.1 The Passenger may withdraw from the purchase of the Café & Boutique Voucher within 14 calendar days from the date of purchase without justification. The right of withdrawal is to be exercised by way of sending the withdrawal declaration to Wizz Air via <https://wizzair.com/en-gb/information-and-services/compliments-and-complaints/>. To meet the withdrawal deadline, it is sufficient to send the communication concerning the Passenger's exercise of the right of withdrawal before the withdrawal period has expired. In this regard, for ease of reference, please provide Wizz Air with the date of purchase and your name to exercise the right of withdrawal. Wizz Air shall acknowledge the receipt of the Passenger's withdrawal declaration without delay in any event not later than within 3 days. For the purpose of withdrawal from the agreement relating to the Café & Boutique Voucher, the Passenger may use the following withdrawal form:

Attention: Wizz Air [PLEASE COMPLETE THE ADDRESS, EMAIL AND PHONE NUMBER]

I hereby revoke the contract concluded by me to purchase Café & Boutique Voucher:

— date of conclusion of contract on:

— first name and surname of subscriber:

— address of subscriber:

— date:

- 5.2 Upon withdrawal, Wizz Air shall refund the full amount of the value of the Café & Boutique Voucher within 14 days from the receipt of the withdrawal declaration. Wizz Air will apply the payment method for the refund that the Passenger used for the payment for the Café & Boutique Voucher.

6 PROCESSING PERSONAL DATA

- 6.1 By using the Café & Boutique Voucher, the Passenger is subject to the application of Wizz Air's Privacy Notice regarding the processing of personal data.

7 MISCELLANEOUS

- 7.1 All promotions, fares, and any other special offers provided by Wizz Air are subject to the terms and conditions specifically pertaining to that offer.
- 7.2 The Goods purchased by using the Café & Boutique Voucher should not be offered for commercial purposes by the Passenger or any third party, including but not limited to, internet auctions or other web-based platforms.
- 7.3 This TC is effective until withdrawal.
- 7.4 Wizz Air reserves the right of amendment this TC at any time without prior notice. Such amendments do not apply to Café & Boutique Vouchers that were purchased before the amendment of this TC. Wizz Air shall inform all Passengers of such amendments on the Website.
- 7.5 Wizz Air is not liable for any damages arising from any kind of misuse of the Café & Boutique Voucher or from its loss or disclosure to anyone other than the Passenger.
- 7.6 This TC, provided that this can be effectively agreed upon, is subject to Hungarian law.
- 7.7 The Hungarian courts have non-exclusive jurisdiction in any contractual or non-contractual dispute arising out of or in connection with this TC. Provided that the Passenger is a consumer resident in a Member State of the EU, the Passenger may also be able to bring proceedings before the courts of that Member State.

In force from: 01st July 2024