

Fare Lock

1. The Fare Lock

- 1.1. If you select the flight and fare which you wish to purchase on the website or via the Wizz Air mobile application and also select Fare Lock and pay the applicable service fee, the selected fare will be held for a period of 48 hours. In order to confirm the reservation at the fare held, payment of the selected fare must be made in full within this 48 hour period. If full payment is not made within that time, the fare lock period will expire and the held fare will be cancelled automatically.
- 1.2. The Fare Lock is only available for bookings more than 7 days prior to the date of the selected flight. If you select return flight the service is available for booking more than 7 days before the date of the first flight.
- 1.3. The Fare Lock service cannot be used together with promotional prices or special offers.
- 1.4. If you select the Fare Lock it will be applied to all flights and all passengers in the booking.
- 1.5. This service secures the fare price only (ticket price and administration fee) for 48 hours from the time of the issuance of the confirmation of the purchase of the Fare Lock service by Wizz Air. In case of any dispute on the time of issuance of the confirmation the time recorded by Wizz Air system shall prevail. In case you selected Basic Fare, the secured fare does not cover any additional services, such as baggage, seat selection etc.. If you selected WIZZ Go or WIZZ Plus, the secured fare includes the services as per the WIZZ Go or WIZZ Plus service description. <https://wizzair.com/en-gb/information-and-services/prices-discounts/fares-bundles#/Additional> services may be added and will be charged at the prevailing price at the time of confirming the booking.
- 1.6. At the time of locking the fare, no passenger names shall be provided.
- 1.7. The reservation for the secured fare must be confirmed prior to the end of the hold period of the Fare Lock. Neither the selected flights nor the number of the passengers can be modified in relation to the secured fare after the payment for the Fare Lock. The names of all passengers related to a given booking shall be provided during the finalization of the booking.
- 1.8. This service is offered subject to availability. The service is only available for reservations made via wizzair.com or the Wizz Air mobile application.

2. The Fare Lock fee

- 2.1. The Fare Lock is subject to a [Fare Lock fee](#) per flight.
- 2.2. The Fare Lock fee is not refundable, and does not contribute towards the total price of your ticket or any applicable taxes and charges or any fee of any other services.
- 2.3. The fare, taxes, charges will be determined in the currency of the place of departure, unless we indicate another currency at or before the time of payment or you choose to pay in a different currency. The invoice is issued in the currency of the place of departure.
- 2.4. The prices indicated in a given currency on the website or in the mobile application are valid only if that given currency is the currency of the place of departure of the selected flight as defined by Wizz Air. If you choose to pay in a different currency, the price will be converted by us.

3. Payment methods

- 3.1. Payment of the Fare Lock fee shall be made with a bankcard or by using credits available on the Wizz account.
- 3.2. You are liable for the payment of the Fare Lock fee. The debit or credit card used for payment and/or the reservation details may be considered by us at our own discretion to indicate a high risk of fraud. In such a case we will contact you for verification of the payment details. If we are unable to make contact through those numbers, or you cannot verify the payment or reservation details, we reserve the right to cancel the secured fare and refund you the Fare Lock fee.
- 3.3. By selecting and paying for the Fare Lock, You expressly consent that we will issue an electronic invoice and to the provision of such an electronic invoice exclusively by electronic means only to the email address provided by You upon reservation.

- 3.4. Additionally, a paper copy of the electronic invoice may be requested through the Call Centre for a fee, the amount of which is available on the website or from our Call Centre. Such paper copy of the invoice will be sent by post to the address provided by You to the Call Centre. You may request a modified invoice containing different invoicing details than those provided upon reservation for which You might be charged a fee.
 - 3.5. Payment of the Fare Lock fee shall be made in the currency in which the Fare Lock fee has been determined, unless agreed otherwise.
 - 3.6. If you pay by credit or debit card, your payment will be processed through an international card payment processing system. You may find that the amount charged to your debit or credit card is different to (and may be greater than) the final price in our booking confirmation as a result of currency conversion differences arising in the international card payment processing system.
 - 3.7. If You do not receive confirmation of the secured fare from us within 2 hours from the time of paying for the service to the email address provided to us when you purchased the Fare Lock, you must contact the Call Centre.
4. Finalizing the reservation at the secured fare
 - 4.1. If you chose to purchase the locked ticket, upon providing all passenger names and payment of the full amount for the ticket secured with the Fare Lock your booking will be subject to the General Conditions of Carriage. Please note that your reservation will not be confirmed until all passenger names are provided and the full payment of the selected ticket (and other services, if applicable) is made. Please note that the Fare Lock fee will not be deducted from the total fare, and the full amount of the selected fare and additional services must be paid for the completion of the reservation.
5. Miscellaneous
 - 5.1. Wizz Air reserves the right to restrict the availability of the Fare Lock.
 - 5.2. If the schedule of the flight you selected and for which you secured the fare is changed within the fare-lock hold period, you may either accept this change and can continue the booking at the secured fare, or you may request refund of the Fare Lock fee.
 - 5.3. The aim of this service is to secure the fare you selected and it shall not be construed as an amount paid as security deposit for the conclusion of the contract of carriage.
 - 5.4. In relation to the personal data you provided us during the purchase of the Fare Lock, we act in accordance with applicable data protection laws in connection with the provided personal data. Our Privacy Policy is available on our website or, upon your request, detailed information is available from the Call Centre.
 - 5.5. Unless otherwise provided by any mandatory provisions of any applicable law these conditions shall be governed by the laws of Hungary. Any dispute between you and us concerning this service in any way whatsoever shall be subject to the non-exclusive jurisdiction of the courts of Hungary. “Non-exclusive jurisdiction” means that you may bring a claim against us in a jurisdiction outside of the courts of Hungary.