

Cookie Notice

1. Website owner company

Wizz Air Hungary Ltd.

Registered seat: Lecher Ödön fasor 6., H-1095, Budapest, Hungary
Company registration number: 01-10-140174
E-mail in data protection matters: data.protection@wizzair.com

2. What is a cookie?

A cookie is a small text file in the source code of a website (small data exchanged between the server and the user). Cookies are downloaded by the browser used on the user's device (e.g. computer, laptop, smartphone) and stored in the browser itself. The browser sends the cookies associated with that website to [insert the website owner company name]. [insert the website owner company name] does not have access to the user's device.

2.1. Types of cookies

- **Session cookie:** the session cookie is active during the current browsing session and usually has a short (1-2 minutes to 1-2 days) expiry time.
- **Persistent cookie:** the persistent cookie is active for a longer period (even 1 year) than the session cookie, which may vary for each cookie and defined by the operator of the website.

2.2. The party placing the cookie

- **First-party cookie:** These cookies are placed directly by the website you visit. Only the website operator can read them and access the information stored in the cookie.
- **Third-party cookie:** These cookies are placed on the website by third parties other than the website operator. If the website operator decides to embed elements of other websites in its website, when the website is opened, these third-party cookies are not placed on the user's device by the website visited, but by a third party (cookie manager), such as an advertiser or an analytics service provider (e.g., Facebook, Google). These third parties may obtain information about the user's browsing of the website visited. When a third-party cookie is set, the website that sets the cookie acts as an intermediary and only the third-party that manages the cookie has access to the information stored in and transmitted by the cookie.

2.3. Data transfer to third countries

In the case of some third-party cookies, personal data is transferred outside the European Economic Area (EEA). The cases of data transfers to third countries are listed below:

- Cookies placed by **Google LLC („Google“)**: Google is a company based in the United States. According to the European Commission’s adequacy decision (available here: https://commission.europa.eu/document/fa09cbad-dd7d-4684-ae60-be03fcb0fddf_en) adopted pursuant to Article 45 of the EU General Data Protection Regulation (“**GDPR**”) on 10 July 2023, the United States provides adequate level of protection of personal data under the EU-US Data Privacy Framework (DPF) for certified organizations. Google relies on the DPF certification for its data transfers outside the EEA, as listed on the official DPF public registry managed by the US Department of Commerce, available here: <https://www.dataprivacyframework.gov/list>.

Details for Google

- name: Google LLC
 - address: 1600 Amphitheatre Parkway Mountain View, CA 94043, USA
 - contact for data protection issues: [Privacy Help Center - Policies Help \(google.com\)](#), contact for Google’s data protection officer: [Privacy Inquiry form - Policies Help \(google.com\)](#)
- Cookies placed by **Meta Platforms Inc. („Meta“**, formerly Facebook): Meta is a company based in the United States. According to the European Commission’s adequacy decision (available here: https://commission.europa.eu/document/fa09cbad-dd7d-4684-ae60-be03fcb0fddf_en) adopted pursuant to Article 45 of the GDPR on 10 July 2023, the United States provides adequate level of protection of personal data under the EU-US Data Privacy Framework (DPF) for certified organizations. Google relies on the DPF certification for its data transfers outside the EEA, as listed on the official DPF public registry managed by the US Department of Commerce, available here: <https://www.dataprivacyframework.gov/list>.

Details for Meta

- name: Meta Platforms Inc.
- address: 1601 Willow Road Menlo Park, CA 94025, USA
- contact for data protection issues: www.facebook.com

2.4. Function of a cookie

- **Cookies strictly necessary for the functioning of the website:** These cookies ensure the proper functioning of the website and facilitate its use. Without the use of these cookies, parts of the website will not function properly. It is therefore not possible to disable these cookies.
- **Functional cookies:** These cookies allow the enhanced functionality and personalisation of the website by recording the user's individual preferences (language of the website, number of search results to be displayed, privacy settings, etc). They may be set by Wizz Air or by third party providers whose services Wizz Air has added to its websites. If users do not allow the use of these cookies, then some or all of these services may not function properly.
- **Performance cookies:** These cookies allow to count visits and traffic (e.g., number of clicks on a particular content, browsing time, return frequency) to measure and improve the performance of the website. To do this, they analyse the user's browsing behaviour, such as which pages are the most and least popular and how visitors use the website. This is done using a click counter, or a cookie that looks at how much time the cursor spends over certain content, and whether the user clicks (where they click but do not click is probably of less interest to them). Wizz Air uses this information to improve its website. All information these cookies collect is aggregated.
- **Targeting cookies:** These cookies store information about users' behaviour by tracking browsing habits and history (e.g. frequently visited websites, time spent on preferred websites), which enables the display of personalised advertisements from third parties. This information may include, for example, a username or IP address, a user-assigned marketing identifier (ad ID) that identifies the user on different websites, a list of previously visited websites, the time spent on each website, or a user action taken (e.g., an Internet search). Wizz Air does not have access to the associated personal data - these cookies are used to support advertising activities based on data collected by third parties. These cookies are always disabled by default when the website is opened and are only activated with the user's consent. The user's consent to the activation of these cookies can be withdrawn at any time.
- **Analytics cookies:** These cookies permit us to track website visits and traffic sources, thereby enabling us to measure and enhance the performance of our site. They provide insights into the most and least popular pages and visitors' movements around the site. All the data collected by these cookies is aggregated. Wizz Air uses this information to compile statistics - for example, what was the most popular page, what users liked, etc. These cookies are turned on by default when the website is opened but can be turned off by the user. Turning these cookies off makes it more difficult for Wizz Air to properly monitor the performance of the website, which prevents it from making improvements that reflect actual user needs.

3. Legal basis for placing cookies

- **The consent of the user pursuant to Article 6(1)(a) of the GDPR:** Cookies for personalised advertising are only placed on the website with the user's consent. The user may withdraw her/his consent at any time at a later date or may give her/his consent at any time at a later date if she/he has not given it.
- **The legitimate interest of the website operator pursuant to Article 6(1)(f) of the GDPR:** In the case of functional cookies, performance cookies, the legal basis for the processing of data by cookies is the legitimate interest of the website operator. Legitimate interest: the commercial and economic interest in the operation of the website. Functional and performance cookies processed on the basis of the website operator's legitimate interest can be disabled by the user when opening the website and at any time thereafter.
- **Provision of an information society service explicitly requested by the subscriber or user pursuant to Article 5(3) of Directive 2002/58/EC (e-Privacy Directive):** Cookies strictly necessary for the functioning of the website are essential for the website to function properly. These cookies cannot be disabled, without them the website will not function properly.

4. Managing the cookie settings

You can change your cookie preferences you set when you first visited the website at any time by opening the settings from the Cookie Notice page. [Cookie policy \(wizzair.com\)](#) (Please find the COOKIES SETTINGS button at the bottom of the page.)

5. Enabling the “Do Not Track” function

Do Not Track is a function provided by the browser or the user's device (e.g., iOS 14.5+ devices) that allows you to turn off tracking by websites. If you enable Do Not Track, your browser will send a signal (an extra HTTP header) to the website each time you visit a website, indicating that Do Not Track is enabled and disabling the placement of cookies in your browser and on the device you are using to browse.

Enabling the “Do Not Track” function in the most used browsers:

- Google Chrome: [Clear, enable, and manage cookies in Chrome - Computer - Google Chrome Help](#)
- Mozilla Firefox: [Enhanced Tracking Protection in Firefox for desktop | Firefox Help \(mozilla.org\)](#)
- Microsoft Edge: [Delete and manage cookies \(microsoft.com\)](#)
- Safari: [Prevent cross-site tracking in Safari on Mac - Apple Support](#)

6. Purpose of cookies used on this website

The purposes of the cookies used on this website are set out in the summary table below.

Strictly Necessary Cookies – First Party

Cookie Name	Purpose of the cookie and data processed	Cookie lifetime duration
OptanonConsent	This cookie is set by the cookie compliance solution from OneTrust. It stores information about the categories of cookies the site uses and whether visitors have given or withdrawn consent for the use of each category. This enables site owners to prevent cookies in each category from being set in the users browser, when consent is not given. The cookie has a normal lifespan of one year, so that returning visitors to the site will have their preferences remembered. It contains no information that can identify the site visitor.	1 Year
bm_sv	This cookie is associated with Akamai and is used to differentiate between traffic from humans and bots.	Session
CT_browserSessionID	This cookie is used by CarTrawler to track a user's browsing session. It is a unique identifier that allows CarTrawler to associate a user's actions and preferences with their session	Session
bm_sz	This cookie is set by the provider Akamai Bot Manager. This cookie is used to manage the interaction with the online bots. It also helps in fraud preventions.	Session
ASP.NET_SessionId	This is a session cookie on a website that is written with Microsoft. NET, which is used to identify the specific user from the same browser during a time period (session).	Session
AWSALBAPP-0	This is an application-based load balancer cookie which ensures users are consistently connected to the same server for efficient and stable service. (source: https://docs.aws.amazon.com/elasticloadbalancing/latest/application/sticky-sessions.html)	6 Days
XSRF-TOKEN	This cookie is written to help with site security in preventing Cross-Site Request Forgery attacks.	Session
JSESSIONID	This cookie is automatically generated by the server when a user visits a website that uses server-side sessions for tracking user state. It contains a unique string that allows the server to recognize requests from the same client during that session. The cookie is sent with every subsequent request to the server to identify the user's session. It expires when the user closes their browser or the session times out on the server side.	Session
OptanonAlertBoxClosed	This cookie is set by websites using certain versions of the cookie law compliance solution from OneTrust. It is set after visitors have seen a cookie information notice and in some cases only when they actively close the notice down. It enables the website not to show the message more than once to a user. The cookie has a normal lifespan of one year and contains no personal information.	1 Years
atatus-sid	This cookie is used by Atatus, a performance monitoring and error tracking service. It stores a session ID to associate user actions with a particular session.	Session
.AspNetCore.Antiforgery	This cookie is a cyber attack (Cross-Site Request Forgery, CSRF) prevention security cookie, which ensures that only authenticated users can submit forms and take actions on the website. (source: https://learn.microsoft.com/en-us/aspnet/core/security/anti-request-forgery?view=aspnetcore-8.0)	Session
bm_sz	This cookie is set by the provider Akamai Bot Manager. This cookie is used to manage the interaction with the online bots. It also helps in fraud preventions	Session

ak_bmsc	This is a cookie by Akamai for fraud prevention and bot detection - detecting whether the browsing session is carried out by a human or a bot.	Session
AWSALBAPP-3	This is an application-based load balancer cookie which ensures users are consistently connected to the same server for efficient and stable service. (source: https://docs.aws.amazon.com/elasticloadbalancing/latest/application/sticky-sessions.html)	6 Days
bm_mi	This cookie is associated with Akamai, cannot be switched off and is set in response to actions made by the user which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms. (source: https://www.akamai.com/legal/manage-cookie-preferences)	Session
_abck	This is a cookie by Akamai for fraud prevention and bot detection - detecting whether the browsing session is carried out by a human or a bot. (https://github.com/xiaoweigege/akamai2.0-sensor_data/blob/main/README.md)	1 Year
AWSALBAPP-2	This is an application-based load balancer cookie which ensures users are consistently connected to the same server for efficient and stable service. (source: https://docs.aws.amazon.com/elasticloadbalancing/latest/application/sticky-sessions.html)	6 Days
OptanonConsent	This cookie is set by the cookie compliance solution from OneTrust. It stores information about the categories of cookies the site uses and whether visitors have given or withdrawn consent for the use of each category. This enables site owners to prevent cookies in each category from being set in the users browser, when consent is not given. The cookie has a normal lifespan of one year, so that returning visitors to the site will have their preferences remembered. It contains no information that can identify the site visitor.	1 Year
ak_bmsc	This is a cookie by Akamai for fraud prevention and bot detection - detecting whether the browsing session is carried out by a human or a bot.	Session
OptanonAlertBoxClosed	This cookie is set by websites using certain versions of the cookie law compliance solution from OneTrust. It is set after visitors have seen a cookie information notice and in some cases only when they actively close the notice down. It enables the website not to show the message more than once to a user. The cookie has a normal lifespan of one year and contains no personal information.	1 Year
RequestVerificationToken	This is an anti-forgery token used by ASP.NET to prevent Cross-Site Request Forgery (CSRF) attacks. It is stored in a cookie to validate form submissions.	Session

Strictly Necessary Cookies – Third Party

PLAY_SESSION	This is a standard session identifier used by CarTrawler to maintain state and settings for the user's current session.	Session
m	This domain is associated with Stripe, a company that provides payment processing software and application programming interfaces for e-commerce websites and mobile applications.	1 Year
PLAY_SESSION	This is a standard session identifier used by CarTrawler to maintain state and settings for the user's current session.	Session
JSESSIONID	This is a standard session identifier used by the jobs2web.com platform to associate user actions and maintain state, as is common practice for web applications that use server-side sessions	Session
__cf_bm	This is a CloudFlare cookie, part of Cloudflare's Bot Management service and helps manage incoming website traffic to identify bots.(source: https://community.cloudflare.com/t/cf-bm-cookie/56696/15)	Session

Performance Cookies – First Party

RUM_EPISODES	The cookie is part of Wizz Air's Real User Monitoring (RUM) system, which collects data about how users interact with the website and measures various performance metrics. This data is used to optimize the website's performance and user experience.	Session
emcid	This cookie is used to measure views and engagement across Wizz Air's websites (source: https://github.com/EveryMundo/em-airmodules-event-datalayer)	9 Years
_spms_id.c995	This cookie is used by Wizz Air's website to track user sessions.	1 Year
_spms_ses.c995	This cookie is used by Wizz Air's website to track user sessions.	Session
ak_bm_vw_1.1	This cookie is related to Akamai's Boomerang monitoring tool, which is used to measure website performance.	Session
ak_bm_vw_1.1-ssn	This cookie is related to Akamai's Boomerang monitoring tool, which is used to measure website performance.	Session
ak_bm_vw_1.1	This cookie is related to Akamai's Boomerang monitoring tool, which is used to measure website performance.	Session

Performance Cookies – Third Party

CT_browserSessionID	This cookie is a standard session identifier used by CarTrawler to track user sessions and maintain state.	Session
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Functional Cookies – First Party

_sp_root_domain_test_xxxxxxxxxxxx	This cookie is used to record the time of the browsing session (Source: https://gist.github.com/acgray/9924787b0e94f4c6b48fdc11253d0558)	Session
AWSALBAPP-1	AWS server persistent cookies. Used to maintain a unique user for the same group of servers, which ensures that data relevant to that user is available through a hot cache.	6 Days
language	There are many different types of cookies associated with this name, and a more detailed look at how it is used on a particular website is generally recommended. However, in most cases it will likely be used to store language preferences, potentially to serve up content in the stored language. The ICC category given here is based on this usage.	Session
_sp_ses.xxxx	This cookie is used to identify if the user is in an active session on a site or if this is a new session for a user.	Session
laravel_session	This cookie is used to identify if the user is in an active session on a site (source: https://laravel.com/docs/11.x/session)	Session
__stripe_sid	Stripe is used to making credit card payments. Stripe uses a cookie to remember who you are and to enable the website to process payments without storing any credit card information on its own servers.	Session
_sp_id.xxxx	This cookie stores user information that is created when a user first visits a site and updated on subsequent visits. (https://docs.snowplow.io/docs/collecting-data/collecting-from-own-applications/javascript-trackers/web-tracker/cookies-and-local-storage/)	Session
__stripe_mid	Stripe is used to making credit card payments. Stripe uses a cookie to remember who you are and to enable the website to process payments without storing any credit card information on its own servers.	1 Year
stored-culture	This cookie is used by Wizz Air to store the user's preferred language or culture setting. It allows the website to display content in the user's preferred language.	1 Year

country	This cookie stores information about the user's location (country).	Session
ewizz-origin	This cookie stores information about the user's location (country).	Session
useGeoLocation	This cookie stores information about the user's location (country).	Session
culture	This cookie stores information about the user's language preferences.	1 Year
currency	This cookie stores information about the user's currency preferences.	Session

Functional Cookies – Third Party

ec_country	This cookie stores the user's preferred country setting.	1 Year
PLAY_ERRORS	This cookie is used by the Play framework in Wizz Air's website to store flash messages and error information that persist across redirects.	Session
ec_device	This cookie stores the user's device settings.	Session
PLAY_FLASH	This cookie is used by the Play framework in Wizz Air's website to store flash messages and error information that persist across redirects.	Session
PLAY_FLASH	This cookie is used by the Play framework in Wizz Air's website to store flash messages and error information that persist across redirects.	Session
__cfuid	This cookie is provided by Cloudflare, and is used to manage incoming website traffic (source: https://developers.cloudflare.com/fundamentals/reference/policies-compliances/cloudflare-cookies/) As most website traffic control cookies are listed under strictly necessary cookies, we recommend moving this cookie under the strictly necessary tab.	Session
PLAY_LANG	This cookie stores the user's preferred language setting	Session
PLAY_ERRORS	This cookie is used by the Play framework in Wizz Air's website to store flash messages and error information that persist across redirects.	Session

Targeting Cookies – First Party

ec_country	This cookie stores the user's preferred country setting.	1 Year
PLAY_ERRORS	This cookie is used by the Play framework in Wizz Air's website to store flash messages and error information that persist across redirects.	Session
ec_device	This cookie stores the user's device settings.	Session
PLAY_FLASH	This cookie is used by the Play framework in Wizz Air's website to store flash messages and error information that persist across redirects.	Session
PLAY_FLASH	This cookie is used by the Play framework in Wizz Air's website to store flash messages and error information that persist across redirects.	Session

__cfuid	This cookie is provided by Cloudflare, and is used to manage incoming website traffic (source: https://developers.cloudflare.com/fundamentals/reference/policies-compliances/cloudflare-cookies/) As most website traffic control cookies are listed under strictly necessary cookies, we recommend moving this cookie under the strictly necessary tab.	Session
PLAY_LANG	This cookie stores the user's preferred language setting	Session
PLAY_ERRORS	This cookie is used by the Play framework in Wizz Air's website to store flash messages and error information that persist across redirects.	Session

Targeting Cookies – Third Party

YSC	YouTube is a Google owned platform for hosting and sharing videos. YouTube collects user data through videos embedded in websites, which is aggregated with profile data from other Google services to display targeted advertising to web visitors across a broad range of their own and other websites.	Session
Gdynp	This domain is owned by Gemius. The main business activity is: Audience profiling, marketing effectiveness	1 Year
C	This domain is owned by Adform. The main business activity is: Real time bidding for display advertising to targeted audiences.	1 Month
VISITOR_INFO1_LIVE	This cookie is used as a unique identifier to track viewing of videos	6 Months
VISITOR_PRIVACY_METADATA	YouTube is a Google owned platform for hosting and sharing videos. YouTube collects user data through videos embedded in websites, which is aggregated with profile data from other Google services in order to display targeted advertising to web visitors across a broad range of their own and other websites.	5 Months
test_cookie	This domain is owned by Doubleclick (Google). The main business activity is: Doubleclick is Google's real time bidding advertising exchange	Session
TESTCOOKIEENABLED	Testing	Session
__gfp_64b	This domain is owned by Doubleclick (Google). The main business activity is: Doubleclick is Google's real time bidding advertising exchange	1 Year
__gfp_s_64b	This domain is owned by Doubleclick (Google). The main business activity is: Doubleclick is Google's real time bidding advertising exchange	1 Year
Gdyn	This domain is owned by Gemius. The main business activity is: Audience profiling, marketing effectiveness	1 Year
nextId	This cookie records a unique ID to keep statistics on which YouTube videos the user has watched.	Session
sp	CarTrawler uses performance cookies like this one to count visits and traffic sources so we can measure and improve the performance of our website. These cookies do not contain any personally identifiable information, but rather collect aggregated and anonymous data to help the website operator understand user behavior and optimize the website.	1 Year
IDE	This domain is owned by Doubleclick (Google). The main business activity is: Doubleclick is Google's real time bidding advertising exchange	1 Year
uid	This domain is owned by Adform. The main business activity is: Real time bidding for display advertising to targeted audiences.	1 Month
Gtest	This domain is owned by Gemius. The main business activity is: Audience profiling, marketing effectiveness	6 Days
receive-cookie-deprecation	This domain is owned by Gemius. The main business activity is: Audience profiling, marketing effectiveness	1 Year

Analytics Cookies – First Party

_ga	This cookie name is associated with Google Universal Analytics - which is a significant update to Google's more commonly used analytics service. This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request in a site and used to calculate visitor, session and campaign data for the sites analytics reports.	Session
_ga_XXXXXXXXXX	To generate statistical data on how the visitor uses the Service.	1 Year
_gid	This cookie name is associated with Google Universal Analytics. It stores and updates a unique value for each page visited.	1 Day
_gat_gtag_XXXXXXXXXXXXXXXXXXXXXXXXXXXX	Google Analytics	Session

7. Data protection rights and remedies

The user's data protection rights and legal remedies, and their limitations, are detailed in the GDPR (in particular, Articles 15, 16, 17, 18, 19, 21, 22, 77, 78, 79 and 82).

The user:

- can turn off and on the placement of cookies by using the cookie settings;
- can request information about what kind of personal data is processed when using cookies;
- can request the correction of her/his personal data processed during the use of cookies;
- can request the deletion of her/his personal data processed during the use of cookies or the restriction of their processing; and
- for reasons related to her/his own situation, the user can object at any time to the processing of her/his personal data for "legitimate interest" during the use of cookies. In this case, personal data may not be processed, unless the data controller proves that the data processing is justified by compelling legitimate reasons that take precedence over the interests, rights and freedoms of the user, or that are related to the submission, enforcement or defence of legal claims. If the user objects to the processing of personal data for direct marketing purposes, then the personal data may no longer be processed for this purpose.

Without prejudice to other administrative or judicial remedies, the user has the right to file a complaint with a data protection supervisory authority - in particular in the Member State of her/his usual place of residence, workplace or the place of the suspected infringement - if the processing of personal data during the use of cookies violates the provisions of GDPR.

The user can find information about the supervisory authorities operating in the territory of the European Union on the following website: https://edpb.europa.eu/about-edpb/about-edpb/members_en.